

CH - BH1 Evaluate and process requests for Bowen healthcare

About this workforce competence

This workforce competence covers evaluating the suitability of Bowen with the client. You will need to be able to relate to each person as someone with his or her own particular reasons for requesting Bowen healthcare and make clear your legal and professional boundaries for providing this healthcare. The competence depends on you being able to communicate effectively to develop an understanding of the client's requirements and how these can be met.

Links

This workforce competence has indicative links with the following dimensions and levels within the NHS Knowledge and Skills Framework (October 2004)

Dimension: HWB6 Assessment and treatment planning

Level: 3

Searchable key words

Bowen healthcare, requests, services

Origin

This workforce competence has been developed by Skills for Health.

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Glossary

This section provides explanations and definitions of the terms used in this workforce competence. In competences, it is quite common to find words or phrases used which you will be familiar with, but which, in the detail of the competence, may be used in a very particular way.

Scope

This section provides guidance on possible areas to be covered in this workforce competence.

Particular requirements

may include:

- a) the client's personal beliefs and preferences
- b) the client's age, sex and physical condition
- c) communication differences
- d) physical support and access
- e) emotional and psychological support

Requests for services

may include:

- a) potential or current clients
- b) someone acting on behalf of the client (e.g. a parent, carer or appointed person)
- c) other healthcare practitioners

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Performance Criteria

You need to:

1. evaluate **requests for services** for their appropriateness
2. direct clients to alternative service providers where appropriate
3. communicate verbally or in writing in a manner, and at a level and pace appropriate to the individual
4. establish the client's **particular requirements** through sensitive questioning
5. determine the severity of the client's needs or the risk of their condition deteriorating
6. ensure that any fee structures, charges and different methods of payment are clearly understood
7. explain possible outcomes, treatment, charges and duration of services to the client
8. arrange a suitable time and location for the assessment and agree those who should be present
9. explain clearly the reasons for any delay between requests and assessment record arrangements made for the assessment fully and accurately.

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Knowledge and Understanding

You need to apply:

A Professional practice and Bowen healthcare

- K1 a factual knowledge of the professional standards and codes of practice for Bowen healthcare
- K2 a working knowledge of relevant legislation that impacts on your work role
- K3 a factual knowledge of employment and organisational policies and practices
- K4 a factual knowledge of why it is important to respect the rights of clients
- K5 a factual knowledge of the extent of your own remit as a practitioner and the limits of your responsibilities
- K6 a working knowledge of communication and the professional relationship
- K7 a working knowledge of how to achieve effective communication through observation, sensitive questioning and listening
- K8 a working knowledge of confidentiality and confidentiality issues
- K9 a factual knowledge of the procedures and requirements for confidentiality, security, transmission of information and passing on of information about clients
- K10 a factual knowledge of consent
- K11 a factual knowledge of practice management
- K12 a working knowledge of how to be supportive to the client (and any companion(s)) whilst

managing time effectively

B Work role and practice – reflecting and developing

- K13 a working knowledge of how to reflect on your own practice, how to identify any development needs and why it is important to do this
- K14 a factual knowledge of how to evaluate the effectiveness of your own actions and learn from experience
- K15 a factual knowledge of the information available on effective Bowen healthcare and how to evaluate and use this information within your own practice
- K16 a factual knowledge of how the models and concepts in your area of practice have evolved and developed, how they tend to change with time and the similarities and differences between different versions
- K17 a factual knowledge of how to develop links with other healthcare providers and any protocols for doing this
- K18 a factual knowledge of how to recognise the limits of your own knowledge and competence and the importance of not exceeding these limits

C Health, effective functioning and well-being

- K19 a factual knowledge of the concept of health, effective functioning and well-being that is consistent with the practice, principles and theory underlying your discipline
- K20 a working knowledge of why it is important to recognise that the client's previous and present care may affect their health, effective functioning and well-being
- K21 a working knowledge of how the psychological and emotional balance of the client may affect their health, effective functioning and well-being
- K22 a working knowledge of how to recognise when the body is in health balance and when it is not

functioning as it should

- K23 a factual knowledge of how signs and symptoms may be suppressed or altered by other factors such as medication, exercise, diet
- K24 a factual knowledge of how the client's diet, lifestyle and emotional state can affect their health, effective functioning and well-being
- K25 a factual knowledge of how the physical, social, emotional and economic context in which people live affects their health, effective functioning and well-being
- K26 a factual knowledge of how personal beliefs and preferences affect how clients live and the choices they make
- K27 a factual knowledge of what resources are available to clients to make changes to the context in which they live and make choices about their lifestyles
- K28 a factual knowledge of the nature of illness and the impact this may have on the client's health, effective functioning and well-being
- K29 a working knowledge of why it is important to recognise conditions which may pose a serious risk to the client and when to seek immediate help or advice from other professional sources
- K30 a working knowledge of the nature of disability and your role in working with those who have disabilities
- K31 a factual knowledge of how an individual's abilities and disabilities may affect the nature and form of help and support and the manner in which you provide it

D The scope and methods of Bowen healthcare

- K32 a factual knowledge of the history, principles and development of Bowen healthcare and its relationship to other healthcare

- K33 a factual knowledge of how to recognise those occasions when Bowen healthcare may complement other healthcare which the client is receiving
- K34 a factual knowledge of how to recognise conditions for which the discipline is incomplete in itself and for which the client should seek advice from other sources
- K35 a working knowledge of the circumstances when you may choose not to accept a client:
- a) where the interaction may not be beneficial
 - b) the client does not want Bowen treatment
 - c) you do not wish to provide Bowen treatment
 - d) the client is in need of urgent medical care
- K36 a working knowledge of the circumstances when you must not accept a client:
- a) you do not have the requisite experience or expertise
 - b) the circumstances where medical referral is essential
- K37 a factual knowledge of the range, purpose and limitations of different methods which may be used for different clients with different needs

E Evaluating requests for Bowen healthcare

- K38 a factual knowledge of how to provide an appropriate assessment environment for the client and the importance of doing so
- K39 a factual knowledge of how to select, prepare and use a range of equipment and materials that are needed to assess the client
- K40 a factual knowledge of how to interpret the client's initial approach and manner and identify their needs
- K41 a factual knowledge of the amount of time which each assessment method is likely to take to establish the client's needs
- K42 a factual knowledge of how to establish valid and reliable information about the client, determine the priority of need and to formulate your initial hypothesis

- K43 a factual knowledge of the information which would confirm or deny initial hypothesis and the reasons for this in particular cases
- K44 a factual knowledge of how to determine the meaning and significance of the information given by the client and how to deal with any inconsistent information gained during assessment
- K45 a factual knowledge of why it is important to acknowledge your own limitations and when there may be a need to refer the client on to other healthcare practitioners
- K46 a factual knowledge of the appropriate actions to take on the basis of the assessment to suit the client's condition and identified needs
- K47 a factual knowledge of why it is important to explain the reasons for any delay between requests and assessment
- K48 a factual knowledge of the importance of agreeing the location and timing of the Bowen healthcare sessions with the client, and the factors which may intervene and alter plans.